



7151 Wallern, Bahnstraße 98

Tel: 0043 (0) 2174/ 2220 Fax: DW 4



WWW.PENSIONGARTNER.AT

Welcome!



We are pleased that you have chosen to stay with us and will do all we can to make sure you have the best possible experience during your stay!

Our guesthouse has been run as a family business for three generations, and we have been looking after the well-being of our guests since 1922. On 3 June 2002, the restaurant and much of the main building were destroyed by fire. Between November 2002 to May 2003, we rebuilt the premises.

We offer our guests a variety of local specialities and wines.

Our house has 32 guest rooms, many of them wheelchair accessible and step-free. Many of the rooms are situated next to our magnificent garden, an irresistible place to play or relax!

In addition, we offer 4 family rooms and 2 family flats with connecting doors for families.

Let yourself be pampered and feel the magic of Pannonia!

The Gartner family and team wish you a pleasant stay

We are the ideal destination for rural training and sports weeks, group trips, holiday activities for groups with disabilities, senior citizen and club excursions and not to forget family holidays!



Our guesthouse is located in Wallern in Burgenland, or more precisely in the Seewinkel. The building is situated in the immediate vicinity of the national park and close to the Lakes Neusiedl and Zicksee.

Wallern is in the heart of Pannonia and its central location has a lot to offer:

- 13 km to Lake Neusiedl
- 7 km distance to Lake Zicksee, with its great playground; the lake dried up in 2022, but still has a variety of wonderful nature impressions
- Riding facilities nearby
- Our guests can reach the St. Martinstherme thermal baths in about 10 minutes by car/ discounted thermal bath admission available with advance booking at our Reception
- Ideal for cycling tours
- Cultural opportunities nearby
- Distance to Vienna - 1 hour by car (A4, exit Mönchhof)
- Distance to Eisenstadt - 1 hour by car
- Direct rail connection to Vienna and Eisenstadt
- Distance to border crossing Pamhagen (Hungary) - 4 km
- Distance to Lake Neusiedl National Park - 6 km
- Numerous well-maintained cycle paths directly past the house
- The National Park Centre offers excellent projects for schools

Our guest rooms



With us you will find accommodation to suit your taste

Whether you are looking for a comfortable and spacious double room, a family room with or without a connecting door, shared rooms or a single room - the choice is yours. All our rooms are lovingly furnished and fully equipped. Since all our guest rooms face the garden, we can guarantee peace and relaxation. In the morning when you get up, our beautiful garden will enchant you!

We want our guests to feel comfortable.

- 32 guest rooms category 3 star
- Many of them wheelchair accessible
- 5 family rooms and 2 family flats with connecting door
- Single room, double room, triple room as well as four-bed or family room
- All guest rooms are as non-smoking rooms
- You can bring along your dog on request. But please keep your dog on a leash.



Check-in & check-out



- **Check-in:** 3 p.m. until 8 p.m.
- **Check-out:** 7 a.m. until 11 a.m.

If you are planning to arrive later, please let us know! We are happy to leave the room key in the key safe, which is located on the wall to the left of the main entrance.

On arrival, you must complete the legally required registration form.

Please fill out the registration form in full!

We are legally obliged to feed the data into the electronic reporting system of Burgenland Tourism.

This requires the names, addresses and dates of birth of all fellow travellers.

The local tax, which we collect from our guests, is paid to Burgenland Tourism.

We keep the registration forms in paper format for 10 years.

Our system records your name, billing address and contact details for financial reasons. We will only contact you by email for booking and organisational purposes.

The data is passed on to our tax consultancy firm and the tax office in the context of accounting and bookkeeping.

Room facilities



We always want our guests to have the best of times. So if anything is not perfect in your room, please let us know!

We will make every effort to fix the problem as quickly as possible!

- Shower, WC
- TV
- Room safe
- Telephone
- Hair dryer
- 7 wooden coat hangers
- 1 remote control
- 2 bath towels
- 2 hand towels
- most rooms have a terrace
- WiFi
- Internet connection (LAN) in the lounge
- WiFi in almost all areas of the house - our staff will provide you with the access data
- Many rooms are equipped with air conditioning
- The facilities in the lounge are available around the clock. These will be charged the next morning!

Room facilities



Children's equipment on request:

- Cot
- Baby monitor
- Changing mat
- Nappy bucket
- Bathroom stool
- Children's toilet seat
- Baby bath

If any items go missing, we will have to charge a contribution towards our expenses.
Thank you for your understanding.

- 1 hand towel 15 Euros
- 1 bath towel 20 Euros
- 1 remote control 12 Euros
- 1 hair dryer 40 Euros
- 1 clothes hanger 2 Euros

Please do not hesitate to contact us if you have any further questions.

The Gartner family and their team wish you a pleasant stay



TV channels



- ORF 1
- ORF 2
- RTL 2
- Super RTL
- Pro 7
- KIKA
- 1
- TW1
- ZDF
- goTV
- VIVA
- HRT
- BR
- n.tv
- Sat 1
- 3 Sat
- Arte
- N24
- Eurosport
- VOX
- RTL
- CNN
- M1
- Nick
- Kabel 1

The Gartner family and their team wish you pleasant entertainment!

Telephone system



We can activate your telephone on request. You pay for use when you check out.

In-house:

Reception....100

External calls:

After activation, **pre-dial 0** to make a **long-distance** call.

Country code Austria	0043
Country code Germany	0049
Country code Switzerland	0041

(the **0 in the** area code must be omitted in each case)

Call number of the room:

0043 (0) 2174/ 2220 plus 101 for room no. 1

plus 102 for room no. 2

plus 103 for room no. 3

plus 104 for room no. 4

etc.



Children's equipment



- Cot
- Baby monitor
- Changing mat
- Nappy bucket
- Bathroom stool
- Children's toilet seat
- Baby bath
- Potty
- High chairs in the restaurant
- Children's play area
- Playground, sunbathing and play area
- Children's menu
- Board games
- Sandpit
- Rabbits and cats
- Painting utensils in the
- Road chalks



Business facilities



- Lounge
- Reading area
- Play area for children in the restaurant and new children's playground outside
- Terrace and spacious garden
- Modern seminar room (also suitable for wheelchair users)
- Wine store with selected wines
- Restaurant with regional and international cuisine (vegetarian on request)
- Table tennis
- Table football
- Sunbathing and play area
- All rooms in quiet location (garden side)
- Accommodation in single, double and multi-bed rooms with shower/WC/TV and most with terrace
- Entrance for emergency services
- Disability-friendly facilities
- Guest garden with deckchairs
- A lift so that all rooms are also accessible for wheelchair users
- Secluded garden
- WiFi - you will receive the access data from our staff members
- Children's equipment
- Anti-allergy bed linen on request
- Additional blankets on request

Services



- We cater for individual requests and needs by arrangement
- We offer half board and full board
- Groups are welcome/ we are experienced with school groups, clubs and senior citizens' excursions
- Restaurant with regional and international cuisine (vegetarian or gluten-free on request)
- We are experienced with groups with physical or mental handicaps
- Free cycling maps
- Dogs are welcome: Dogs stay free of charge 😊, but must be kept on a leash at all times.
- Restaurant: we value freshness, quality and sustainability. For this reason, our guests have until 10 a.m. to register for dinner.



Lounge



End the day in our lounge.

Chilled drinks are provided.

Please write down what you have used
in the list provided!

You can pay the next day.

We trust you,
so please be honest 😊!

A direct internet access is available in the lounge! We will gladly provide you with
a data cable.

We wish you happy
entertainment!



Accessibility....



Our guesthouse is **an accessible building** and offers disability-friendly equipment as specified by the **Austrian standard Ö-Norm**. Our family business specialises in groups with physical and mental handicaps. Our regular visitors to our guesthouse (Lebenshilfe and Caritas) particularly enjoy the family atmosphere.

Disability-friendly facilities

- The entire area is wheelchair accessible
- Step-free main entrance
- Access for emergency services
- Passenger lift
- Fixed, asphalted parking spaces in front of and behind the house
- Guests with mobility restrictions can also park in the garden in the immediate vicinity of the guest rooms
- Accessible tables in the restaurant
- Aisle width 150 cm and more
- Restaurant accessible and step-free
- International cuisine - generous breakfast buffet. We are happy to cater for special dietary requirements by arrangement!
- Spacious guest rooms
- Door width 90 cm
- Anti-allergy bed linen on request
- Accessible seminar room
- Accessible restaurant, breakfast room and lounge
- Accessible guest rooms
- Accessible doors



Accessibility....



Lift

- The width of the entrance door is more than 90 cm
- The base area is 110x140cm or more

The seminar room is also accessible and step-free:

- Disability-friendly WC (height 50 cm), door width 90 cm, free area in front of the WC 100 - 190cm
- Accessible tables
- Projector and video screens, flipchart and overhead projector
- Can be split into two seminar rooms
- Internet connection

Restaurant, breakfast room and lounge

- All rooms are wheelchair accessible and step-free
- There are wheelchair accessible tables
- The furnishing is variable (passages etc.)
- The aisles are wider than 150 cm
- Clear signage available
- The lighting is bright and does not dazzle
- Large print menus
- We are happy to cater for special dietary requirements by arrangement!



Accessibility....



Rooms and accommodation

- 29 guest rooms of the 3-star category, 20 of which are disability-friendly, 11 wheelchair accessible
- High-contrast and colour-matching coverings
- The entire facility is accessible for wheelchair users
- Wheelchair room available as required by the Ö- Norm standard
- Entrance doors > 90 cm
- Aisles > 150 cm
- Written information materials in the rooms
- Accessible, step-free shower with grab rails according to Ö-Norm
- Shower chair and shower stool
- WC – height 49 cm
- Grab rails next to the WC - some installed on the left, some on the right
- Height of beds: Bed edge 40 cm, incl. mattress 50 cm
- Beds freely accessible from the side, wheelchair accessible table in the room
- Non-glare lighting

Access to the entrance, and the entrance itself:

- The access is step-free
- Handrail is present
- The entrance door is a revolving door without full glazing, which is wider than 90 cm and can be opened outwards by hand;
- The lighting is bright and does not dazzle
- Clear signage available
- Night bell

Accessibility....



Parking:

- The car park has a solid and level surface
- Parking and entrance less than 20 m away.
- The path is flat and without obstacles
- The parking area is horizontal (but not marked as disabled parking)
- Parking for disabled guests is possible in the garden on a solid and level surface.

Additional equipment on request:

- Shower chair in different designs
- Allergy bed linen
- Guide dogs are permitted Any pets must be kept on a leash throughout your stay.

Please do not hesitate to contact us if you have any further questions.



Restaurant



We look forward to spoiling our guests with our Seewinkel delicacies!

Breakfast:

From 8 a.m. to 10 a.m., a rich buffet awaits our guests.

Restaurant:

We value freshness, quality and sustainability. For this reason, our guests have until 10 a.m. to register for dinner.

We offer our guests half-board or full-board! You are also welcome to dine a la carte. We look forward to seeing you!



Our partners

Brochures are available at Reception



We are happy to help you plan your leisure activities!

- Mönchhof Village Museum
 - Gangl carriage ride
 - Gangl boat trip
 - St. Martin's thermal baths
 - Halbturn Castle
 - Pusztakeller in Illmitz
 - Stodlheuriger in Wallern
 - Cafe Mocca and Bar Heuriger in Wallern - in the garden
 - Mürner bicycle rental
 - Pamhagen Steppe Animal Park
 - St. Margareten Family Park
- and many more.....

Framework programmes

Wine and joy..



Farm tour and wine tasting in the best family business in Burgenland "Mein Klang"

The best family farm in Burgenland has existed for eight generations and is today a colourful mixed farm - with a lot of arable land for grain and fruit cultivation, with 600 Angus cattle and a viticulture that strongly colours the whole business. All this was achieved by the Michlits family, at home in Seewinkel with its roots in the 17th century. With the EU's eastward expansion, the business really took off.

Price for a group of 30-40 people: upon request

Services: Farm tour including tasting

Duration: 2 hours

A journey into the past....



Halbturn Castle

This is the most important Baroque building in Burgenland and once served the imperial family as a hunting and summer residence. Today it is considered one of the most valuable historical tourist destinations in the country. Visit the annually changing exhibitions or stroll through the extensive castle park.

Visit to the Mönchhof Village Museum

The **Mönchhof Village Museum** takes its visitors back to times long past! On the large grounds of this open-air museum you will find old houses, workshops, furnishings and the tools. Learn how people used to work, live and celebrate. And feel something of their joys and their hardships.

www.dorfmuseum.at

www.schlosshalbturn.com

Seminars and conference



Our guests can hold seminars and conferences in our atmospheric guesthouse.

Our spacious seminar room provides the ideal setting and if needed can be flexibly divided into two smaller seminar rooms. Our family will provide you with a tasty breakfast buffet, a choice of two lunch menus, a delicious dinner and, on request, snacks and coffee during the breaks.

Of course we are happy to offer you other arrangements.

For the evening hours we provide our guests with a cosy lounge.

Seminar equipment:

- Flip chart
- Overhead projector
- Video screen
- Overhead projector
- Internet connection



Sports



Any athletes among our guests will enjoy the cycle paths that lead directly past our house. If you do not want to bring your bike with you, we will be happy to arrange a bike rental for you free of charge.

The Lake Neusiedl region offers many opportunities to engage in sporting activities!

Lake Neusiedl and its winds are ideal for sailing, surfing and kiting! The activities available are nearly endless: swimming, horse riding, Nordic walking, cycling..., Seewinkel is ideally suited for all these sports!

Of course, the well-developed cycle paths are also suitable for handbiking.

Cycling:

The Lake Neusiedl region offers many kilometres of well-maintained and signposted cycle paths that make the heart of every sports lover beat faster! The Lake Neusiedl region is a paradise for cyclists.

Explore the unique flora and fauna of Seewinkel on your bike and enjoy the excellently developed network of cycle paths. Hardly any other region in Austria offers such a well-developed network of cycle paths. (500km divided into 10 cycle paths) You can cross to the other side of the lake every hour on bike ferries.

Almost all villages are now connected by cycle paths. Our guesthouse is also located along a cycle path.

Free cycling maps are available at Reception.



Vouchers



Ask our staff for vouchers from our house and give your loved ones a piece of relaxation!

Vouchers for:

- Holidays
- Package trips

All that you could wish for.

Doctor and pharmacy



Dr. Karin Limbeck

Hauptstr 2

7151 Wallern im

Burgenland Tel. +43 2174

26651

Night service and services on Fridays, Saturdays, Sundays and bank holidays:

141- Medical information

Nearest pharmacy:

Schutzengelapotheke, Bahnstraße 16, 7151 Wallern

Pharmacy service at the weekend:
information

141- Doctors and pharmacies

Police: 133

Rescue services: 144

Fire brigade: 122

Brochures



Brochures, cycling maps and further information are available for you in the entrance area and from Reception!

Also keep an eye on the posters on our bulletin board!

Our staff will be happy to help you!

St. Margareten Family Park



Visit the largest amusement park in Austria!



<https://www.familypark.at/>

www.pensiongartner.at



**If you have any requests, complaints or suggestions
for us,
please let us know immediately!**

We wish you a pleasant stay!

**Please do not hesitate to contact
us if you have any further
questions or requests!**

Gartner family & team

